

Resort Information for RCI Guests

Prior to your arrival you will be sent a Welcome Packet via email.

*****Make sure the email address is for the arriving guest. The Welcome Packet will have the property and apartment access codes.*****

Office Hours: Monday-Friday 9:00 a.m. to 5:00 p.m. CST
Please be respectful of the time when contacting management.
Email contact: nolahosting@gmail.com

In preparation for your upcoming vacation please check for any testing requirements, travel restrictions or local mandates related to COVID-19 to and from your confirmed destination. Resources available online include, but are not limited to, government, airline and the host resort's website.

There is no onsite parking. The closest parking is available at Premium Parking – P-409 – 2135 Decatur St., New Orleans, LA 70117, 844-236-2011. Reservations are strongly recommended and can be made online.

Resort is NOT handicap accessible or suitable for people with walking difficulties. There is no elevator. All 6 units have steps, are not suitable for small children or people with mobility issues.

No pets are allowed except service animals. Current service animal certification and rabies vaccination documentation must be provided to the resort 30 days prior to arrival. Email address to send this documentation is: NOLAHosting@gmail.com.

Contact the resort prior to confirming the vacation to request any special needs during your stay. We may or may not be able to make accommodations.

Occupancy limits are strictly enforced. Violation could result in forfeiture of the unit and/or other penalties.

Resort cannot honor upgrades or moves.

Credit card information and security deposit are required prior to check-in at the resort.

Smoking of ANY PRODUCT in the unit will result in a \$250 charge for odor removal and additional cleaning and/or other penalties. Ashtrays are provided in the courtyard.

There is no front desk. Check-in begins at 4:00 PM. Early check-in may be requested and, if available, there is a \$75.00 early check-in fee payable in advance. Contact: NOLAHosting@gmail.com for more information and availability.

Upon arrival send an email to NOLAHosting@gmail.com to confirm that you have arrived.

Enjoy your visit!